NORTH DAKOTA

= PROCLAMATION ===

OMBUDS DAY OCTOBER 8, 2020

WHEREAS, the role of the ombuds originated over 200 years ago in Sweden, designated as a government official charged with advocating on behalf of citizens with complaints or problems with the government; and

WHEREAS, today's ombuds are confidential, independent and impartial conflict management professionals who work to address individual and systemic issues outside of and complementary to formal channels such as human resources, grievances, complaints and legal action; and

WHEREAS, ombuds work in a wide variety of organizations within the State of North Dakota and worldwide, including universities and colleges, governments at all levels, health care institutions, corporations, financial institutions, for-profit and not-for-profit organizations, the media and international organizations; and

WHEREAS, ombuds programs provide a valuable form of alternative dispute resolution and significant value to the constituents and institutions they serve, and are an essential supplement to formal conflict management processes that address allegedly inappropriate or wrongful conduct; and

WHEREAS, ombuds provide powerful risk management resources for the organizations they serve; and

WHEREAS, recognition of this day is an opportunity to increase awareness and understanding of the profession, highlight the value ombuds bring to the organizations and constituents they serve and encourage the greater use of ombuds programs; and

WHEREAS, citizens of North Dakota are encouraged to become familiar with the ombuds profession and the professionals in this role across sectors and to make use of these essential services as needed.

NOW, THEREFORE, as Governor of the State of North Dakota, I do hereby proclaim October 8, 2020, OMBUDS DAY in the State of North Dakota.

Doug Burgum GOVERNOR

Alvin A. Jaeger

ATTEST:

SECRETARY OF STATE